



Drayton & St Faiths Medical Practice

Practice Newsletter Issue 4 December 2008



Welcome to the fourth Drayton & St Faiths Medical Practice Newsletter. We would like to thank all our patients who have helped us by filling in the various questionnaires that have been available over the past few months. The results will soon be available in the surgery or on our website.

If you would like to receive future editions of our newsletter by email, please sign up via our website.

Extended Hours



We currently offer extra appointments during the following hours:

Monday morning from 7.30am

Monday evening

Saturday morning from 08.00am

The "Extended Opening Hours" surgeries are intended for patients who are not in a position to attend during the practice's normal 8:30 am to 5:30 pm Monday to Friday surgeries

They are solely and exclusively for pre-booked appointments

Normal weekend or night-time Out of Hours arrangements apply for acute or same day problems.

The surgery is **not open** to deal with acute or "same day" problems such as sudden illnesses, exacerbations of existing problems or accidents during its "Extended Opening Hours".

The Telephones **are not** available to book appointments or make enquiries.

Prescriptions, Medication and Sick Notes cannot be picked up during these extended opening times.

Patients will still have to contact the Out of Hours service for immediately necessary medical advice and treatment.



Christmas Opening Hours



Our opening hours over the Christmas & New Year festivities are as follows:

Monday 22nd Normal Opening Hours

Tuesday 23rd Normal Opening Hours

Wednesday 24th Normal Opening Hours
(The St Faiths Surgery will close at 5pm)

Thursday 25th CLOSED

Friday 26th CLOSED

Saturday 27th CLOSED

Sunday 28th CLOSED

Monday 29th Normal Opening Hours

Tuesday 30th Normal Opening Hours

Wednesday 31st Normal Opening Hours

Thursday 1st Jan CLOSED

Friday 2nd Jan Normal Opening Hours

Congratulations to Dr Macbeth who is now the proud father to a lovely baby daughter.



We would like to wish all our patients a Merry Christmas and a Happy New Year!

Useful Contact Details

Appointments **01603 264600**
Enquiries **01603 867532**
Fax **01603 261497**
Text number **07781 482740**
(for cancelling appointments only)
NHSDirect **0845 46 47**
 www.nhsdirect.co.uk

www.drayton-stfaiths.co.uk

(Practice Website)

mail@drayton-stfaiths.co.uk

(for general email enquires to the practice)

appointments@drayton-stfaiths.co.uk

(for cancelling appointments only)

prescriptions@drayton-stfaiths.co.uk

(for ordering repeat prescriptions)

Repeat Prescriptions

Remember we need two working days notice if you want to order your repeat prescriptions. This can be done by

- Calling in at the Surgery
- By Post
- Email (prescriptions@drayton-stfaiths.co.uk)
- Our website (www.drayton-stfaiths.co.uk)
- Via our "Appointments Online" service

To ensure you have your prescriptions ready for the Christmas period, please make sure you request your repeats by **Monday 22nd December**.

Influenza Vaccinations are still available at the surgery. Please telephone the Surgery to book an appointment.



Patient Participation Group

The Drayton & St Faiths Medical Practice Patient Participation Group has already been active helping the surgery—you may have noticed them helping at the recent 'flu clinics in October / November.

The PPG is very keen on ensuring all patient views are represented, and as such the group is actively seeking some of the Practice's younger patients to join.

If you are aged 13 to 18 years old and are interested in helping in any way, please contact Rachel Arkieson at the Surgery, or email the PPG direct at patientgroup@drayton-stfaiths.co.uk

Registrars

Dr Sally Elsilimy has now finished her placement with us. We wish her all the best in her career.

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In November 2008 **169** patients did not attend their pre-booked appointment. This is equivalent to us having a doctor sitting in his consulting room doing nothing for one week every month. Please cancel your unwanted appointments so we can offer them to those patients that need them.

New Years Resolution?

If you want help giving up smoking in the new year, why not ask our nurses for help.

Smoking cessation appointments are available throughout the year.

All we ask is that you have a quit date in mind when making your appointment.

