



Drayton & St Faiths Medical Practice

Practice Newsletter Issue 11 - September 2011



Flu vaccinations

The summer is nearly over and we are already planning our flu clinics for later on this year. We now have the following dates available for those who are 65 and over and who fall into an at risk category.

Drayton Saturday 8th October

St Faiths Saturday 15th October

Slots are available to book from Monday 12 September.

The Department of Health specifies an 'at risk' person to be those aged six months and over with chronic long term conditions relating to respiratory, heart, renal and liver disease, chronic neurological diseases, diabetes and those who are immunosuppressed due to treatment or disease those who are currently pregnant, those who are a main carer for an elderly or disabled person and those living in long-stay residential and nursing homes.

This year we will also be giving patients over 65 an opportunity to have their pulse checked for an irregular heart beat. We do this to screen for the possible presence of a heart condition called Atrial Fibrillation. If you are found to have an irregular pulse you will be offered further tests and an appointment with a doctor to discuss any further treatment you may need.

Patient views and thoughts

We are always interested in hearing what our patients think about the services we provide. We have a patient group who act as 'critical friends', giving us feedback about their experiences and giving suggestions for improvement but we would like to hear from a wider range of our patients. If you have any comments about the practice or you are interested in learning more about how our patient group works please get in touch by:

- emailing patients@drayton-stfaiths.co.uk
- sending your written suggestions to either surgery for the attention of the Practice Manager

Later this year we will be doing a patient survey which our patient group will help us to design covering areas such as:

- how easy it is to telephone the surgery
- how easy it is to speak to a doctor or nurse on the telephone
- how easy it is to book ahead for an appointment
- if you need to be seen urgently can you access an appointment for that day
- how you normally like to book your appointments, in person, by phone or online

If you have any ideas about questions we should ask please let us know using the contact details above.

Please take time to complete the survey which will be available at both surgeries and on our website during October and November.

We produce a quarterly newsletter which is available to pick up at either surgery or if you register with us via our website www.drayton-stfaiths.co.uk you will automatically receive a copy to your email address.

We have contacted the following parishes and organisations who have kindly agreed to include our news in their newsletters and parish magazines:

Drayton, St Faiths, Taverham, Felthorpe, Frettenham, Swannington, Wensum Diary (for Ringland and Gt Witchingham